

GDPR Compliance Statement

Introduction:

The EU's General Data Protection Regulation (GDPR) is the most significant change in data protection laws in more than 20 years. The new regulation provides users with stronger rights to access and control their personal data and places obligations on organisations making them more accountable for data protection.

Our Commitment:

IceWarp is already compliant with the most widely-accepted security and privacy standards and now we're actively preparing to abide by the new law. We are taking the necessary steps to identify where we have to make changes in order to reach GDPR Compliance.

We are committed to ensuring the security and protection of personal data of our customers (and their data subjects). Information security and data protection are among our top priorities and we will comply with applicable GDPR obligations when they come into effect on 25th May 2018.

What can you do to be internally compliant in time for the GDPR?

You already know that your personal data are safe with us here at IceWarp.

With IceWarp Cloud, you can search personal data contained in e-mails, messages and any files hosted in IceWarp Cloud. This will aid you to exercise of rights of data subjects, especially right of access, right to rectification, right to erasure, right to restriction of data processing, right to data portability and right to object. You are also able to archive and delete any personal data contained in these e-mails, messages and hosted files.

This means that IceWarp Cloud is fully compliant with requirements of the GDPR.

We are also dedicated to helping our customers and other organisations to be internally compliant by developing a GDPR Solution – GedAI, which will be available from August 2018.

GedAI was created to overcome the biggest problem of any GDPR implementation, which is multiplicity of systems and services processing or storing personal data and differences in formats of data storage. Normally, these factors would lead to several divided, dissimilar and largely uncoordinated data processing operations, enabling only very limited control and management.

GedAI by IceWarp addresses these problems by enabling companies to locate personal data in all internally used systems, securely archive it and create GDPR reports.

Locating of personal data is possible due to these revolutionary features of GedAI:

- search of personal data across multiple systems and services;
- search of personal data in unstructured formats;
- custom search criteria and customizable search profiles allowing reliable searches of personal data.

These features allows you to search personal data anywhere and within a few clicks.

This enables you to:

- map data processing and track personal data flows for both regular and irregular processes;
- verify compliance with the GDPR, for example by verification of personal data erasure and verification of processing data only for defined purpose, in defined systems, by authorized users etc.;
- exercise of rights of data subjects, especially right of access, right to rectification, right to erasure, right to restriction of data processing, right to data portability and right to object;
- log changes in personal data across your systems in time;
- archive personal data processed in your systems;
- create GDPR reports (to share with auditors and other interested parties).

This means that you will be able to take full control of your personal data processing without reworking all your IT infrastructure.

Contact Person:

Any GDPR related questions can be addressed to IceWarp's Data Protection Officer at gdpr@icewarp.com